



*proposes a project to structure within the Client's organization a **System of Administration for Quality**, in conformity with the laws and requisites of the norm UNI EN ISO 9001:2000.*



#### ✿ **Norm UNI EN ISO 9001:2000 (VISION) for quality: what is it?**

The norm specifies the requisites of a model of a **System of Administration for Quality** for all the organizations, independently of their type and dimension and the products produced or services provided. It is an investment to make when the organizations want to demonstrate their capacity to satisfy the requisites of the client and applicable others and want to pursue constant improvement of their applications.

#### ✿ **Norm UNI EN ISO 9001:2000 (VISION) for quality: why conform to this norm?**

The **System of Administration for Quality** helps Organizations keep their own processes under control in order to systematically push towards: 1) adapting to the evolution of the market • improvement of the organization • definition of the strategies • clarity towards responsibilities • improvement in internal communications (vertical and horizontal) • increment of company effectiveness and efficiency • control and reduction of non-quality costs • establishment of company standards for reference where necessary (internal procedures) • monitoring of performance with more objective and quantifiable models • increased research of the satisfaction of demand and of the client's expectations (consequent increment in the client's trust) • systematic qualification and control of own suppliers and of supplies • improvement of internal relations with personnel and professional growth of the individual.

The **System of Administration for Quality** defines the base requests and objectives to which a system of company administration must respond, it adapts and is personalized to every single organization establishing the indispensable base for eventual successive developments towards excellence.

#### ✿ **Norm UNI EN ISO 9001:2000 (VISION) for quality: how to conform to such norms.**

Quasar S. n. c. proposes a pyramid-style approach following the typical phases of the **Plan-Do-Check-Act**: with the administration they define the strategy and highlight the company process with added value (**Business Process Reengineering**) using the **System of Administration for Quality**; successively one analyzes the operativity of the company, we realize the system involving the entire structure, we define the objectives; the third phase is checking the correct operativity and effectiveness of the system,

The **System of Administration for Quality** is realized verifying, firstly, the conformity of the Organization though the requisites of the norm, picking out what already exists and eventual abnormal situations; the second step is to propose solutions applicable to the specific structure of the Client that do not disturb his Organization, to agree on the solutions with the client, help apply said solutions, and control their development.

#### ✿ **Norm UNI EN ISO 9001:2000 (VISION) for quality: what does Quasar S. n. c. have to offer?**

Quasar S. n. c. offers its clients: • an initial check-up for the organization • necessary technical and administrative assistance, throughout the entire counseling period, to completely install the **System of Administration for Quality** and for the administration of the Organism of Certification • the carrying out of a complete internal inspection, a simulation of that of the Organism of Certification, after which will be decided the last eventual necessary correctional actions • assistance during the Inspection of the Organism of certification at the seat of the Organism • the formation and the training necessary to ensure the Organization can manage its own **System of Administration for Quality** autonomously • The Quasar S. n. c. also offers a conclusive analysis of the strong and weak points of the Client's Organization, supplying suggestions for the **balanced growth in excellence** • for the Organizations that wish for a constant comparison with Quasar S. n. c., Quasar S. n. c. offers an **annual assistance and development program**, a follow-up, to decide with the client in function of the specific needs.